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| Session 1 22 March 2022 13:00 – 16:00 GMT 14:00 – 17:00 CET | Introduction | |
| | Module 1 | The Outsourcing Process |
| Session 2 23 March 2022 13:00 – 16:00 GMT 14:00 – 17:00 CET | Module 2 | Contract considerations |
| | Module 3 | Strategies, suppliers and sourcing |
| Session 3 29 March 2022 13:00 – 16:00 GMT 14:00 – 17:00 CET | Module 4 | Financial considerations |
| Session 4 30 March 2022 13:00 – 16:00 GMT 14:00 – 17:00 CET | Module 5 | Oversight, performance and relationship management |
| | Module 6 | Risk management in outsourcing |
| | Challenges and Q&A | |